Chat System User test

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|  | Name | Year | Degree |
| Participant 1 | Pieter Van der Have | 1 | Bachelor of Arts: International Relations/German |
| Participant 2 | Sebastian Narciso | 2 | Bachelor of Arts: Public Policy and International relations |

P2 (For) vs P1 (Against)

* Were there any confusing features?
  + P1: Nothing I can think of.
  + P2: It was clear.
* What did you not like about the app?
  + P1: When I started to write the message, the time wasn’t displayed and therefore I didn’t realise how much time I had left and I couldn’t finish my sentence twice in a row.
  + P2: It was little hard to type using a mobile phone and so the things I could say in each message was limited.
* Any feedbacks?
  + P1: Definitely make the time visible while typing. Also vibrate the phone or make a sound so that I know I only have few seconds left to go.
  + P2: Add Siri.

Observation:

First attempt of the user test failed due to an indeterminate functional issue. One of the participant 2’s message got posted for one second however, it was not saved on the database and it disappeared.

The header gets pushed up even though they are set to be fixed. Thus, this issue must be discussed with the tutor since I have no clue how to solve it. Adding Siri would be a complicated functionality and thus I also need to elaborate with the tutor.